



DATA PROTECTION AND PROCESSING DECLARATION (GDPR)

Information about the personal data controller

The company Grant Detection, s.r.o., which is registered in the Commercial Register at the Municipal Court in Prague, insert C 291512 (hereinafter referred to as the "Controller") has adopted the following principles of processing and protection of personal data.

Grant Detection, s.r.o. acts as a data controller when processing personal data. As a controller, it defines the purpose and means for processing personal data.

Subjects whose data is processed by the company

Persons who enter into a purchase contract with the Administrator in connection with the sale of goods offered by the Administrator (hereinafter referred to as the "Customer").

Users of the www.grantdetection.com website (hereinafter referred to as "website" and "users"). Both groups of entities are also referred to collectively as "providers".

Categories of processed data

The data of customers, potential customers and users, which they themselves provide to the controller by means of electronic communication or by entering their personal data in a form on the website. This includes, in particular, name, surname, home address or place of delivery, telephone number and e-mail address. If users register on the website only to receive commercial and marketing communications, the controller processes only their e-mail address.

We do not collect data via cookies.

Purposes of the processing of personal data

Fulfillment of the contract between the administrator and the buyer (order processing) - identification data, in particular name, surname, residential address, or place of delivery, contact details (telephone and e-mail). Without these data, the administrator cannot process the order. The telephone number is not obligatory, and if the buyer provides it to the administrator, he does so in order to process the order.

Handling the provider's query. In the event that the provider discloses any personal data to the controller in the context of an enquiry, the controller will only use such data for the purpose of responding to the enquiry. Furthermore, the controller will process the personal data in the context of the query for the purpose of archiving the query and any subsequent related communication with the provider in order to protect its rights.

Offer of services or products and also promotion of the administrator in the form of commercial communications - e-mail address, occasionally also telephone number. In this case, the processing takes place only on the basis of the consent given by the provider, which is entirely voluntary.

Personalisation and improvement of the content and quality of the website, analysis of its traffic and targeting of advertising and promotion of the administrator - data on visits to the website using cookies, products and services viewed and other activity on the website. In most cases, data processing is only possible after consent has been given. On the basis of the data collected, the controller may create statistics, analyses and summaries of the behaviour of visitors to the website. On the basis of this data, the controller can then better target advertising or adapt the content of the website to what visitors are really interested in.

Entities with access to personal data

Personal data is processed by the controller and its employees. All persons who work for or with the controller and have access to personal data are bound to confidentiality. This obligation shall continue after their cooperation with the controller has ended.

The controller also entrusts other entities, so-called processors, with the processing of personal data. A processor is any entity that processes personal data for the controller in the manner and for the purpose defined by the controller. The processor may not extend these purposes in any way. If the processing requires the consent of the provider, then the controller shall only transfer the data to the processors after consent has been given. The controller shall only transfer to processors the data that are strictly necessary to provide their services. The processors used by the controller include:

Shipping companies - order delivery

- Accountant - bookkeeping and accounting control

Duration of processing of personal data

The controller processes the personal data obtained for the purpose of performance of the contract for the entire duration of the purchase contract and for a period of five years after termination of the purchase contract. This is for the purpose of asserting any claim related to the purchase contract. The controller subsequently retains certain data contained in accounting documents by law.

Personal data obtained in connection with the processing of a customer, potential customer or user enquiry is processed by the controller for the time necessary to compile and send the response. In the case of archiving an enquiry for the protection of rights, the controller shall archive the enquiry for the time necessary for such protection (e.g. with regard to limitation periods, etc.).

Other processing of personal data that goes beyond these time limits is carried out by the controller only if it is strictly necessary for the purposes of its legitimate interests or for the fulfilment of obligations arising from legal regulations or contractual obligations.

Rights of the provider of personal data

To request information about the personal data processed by the controller, the purpose and nature of the processing of personal data and the possible recipients of personal data outside the controller.

Request access to the data that the provider has communicated to the administrator during the order process, when creating a customer account or when registering on the website. In the event of exercising this right, the controller will confirm whether and what specific personal data are processed. Where applicable, these data will be made available to the provider together with information about their processing.

Request rectification of personal data if it is inaccurate or incomplete in any way.

Request an explanation and rectification of the defective situation (e.g. blocking, correction, completion or destruction of personal data) if the provider believes that the controller processes personal data in violation of the protection of his/her personal and private life or in violation of the law.

Request the erasure of personal data (the so-called right to be forgotten) or their limited processing if they are no longer necessary for the purposes stated or if the controller no longer has a legitimate reason to process the personal data, including in cases where the provider does not consent to their further processing. If these conditions are met, the controller shall erase such data in whole or in part.

Request the transfer of the automated personal data obtained on the basis of consent from the controller to another subject. In this case, the controller shall transmit the personal data in a commonly used format to the provider or to another controller as requested by the provider.

If the provider believes that the controller has breached its obligations, it may lodge a complaint with the Data Protection Authority.

Security of personal data

The controller processes personal data in a secure manner. The handling of personal data is carried out in full compliance with applicable laws and regulations, including the General Data Protection Regulation (GDPR). The controller takes into account technical and organizational security when processing personal data. All personal data in electronic form are stored by the controller in databases and systems that can only be accessed by those who have an immediate need to handle the personal data to the extent necessary for the purposes set out in this policy.

Contact details

Providers may contact the controller by email at info@grantdetection.com regarding the processing of personal data or to exercise their rights.

This policy takes effect: 1.6.2024

Ing. Michal Vodrážka
Director of Grant Detection, s.r.o.